

Open Access Aetna Select Medical Plan

Schedule of Benefits

Prepared exclusively for:

Employer: Pasadena Independent School District

Contract number: MSA-838899

Schedule of Benefits 2A

Plan effective date: January 1, 2019
Plan issue date: December 1, 2018

These benefits are not insured with Aetna but will be paid from the Employer's funds. Aetna will provide certain administrative services under the Aetna medical benefits plan.

Schedule of benefits

This schedule of benefits lists the **deductibles** and **copayments/payment percentage**, if any, that apply to the services you receive under this plan. You should review this schedule to become familiar with your **deductibles** and **copayments/payment percentage** and any limits that apply to the services.

How to read your schedule of benefits

- When we say:
 - "In-network coverage", we mean you get care from a **network provider**.
- The **deductibles** and **copayments/payment percentage** listed in the schedule of benefits below reflect the **deductibles** and **copayment/payment percentage** amounts under your plan.
- Any payment percentage listed in the schedule of benefits reflects the plan payment percentage. This is the amount the Plan pays. You are responsible to pay any deductibles, copayments, and the remaining payment percentage.
- You are responsible for full payment of any health care services you receive that are not a **covered benefit**.
- This plan has maximums for specific covered benefits. For example, these could be visit, day or dollar maximums.
- At the end of this schedule you will find detailed explanations about your:
 - Deductible
 - Maximum out-of-pocket limits

Important note:

All **covered benefits** are subject to the Calendar Year **deductible** and **copayment/payment percentage** unless otherwise noted in the schedule of benefits below.

We are here to answer any questions. Contact Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or at the toll-free number on your ID card.

This schedule of benefits replaces any schedule of benefits previously in effect under your plan of benefits. Keep this schedule of benefits with your booklet.

Plan features	Deductible/Maximums	
	In-network coverage*	
Deductible		
You have to meet your Ca	lendar Year deductible before this plan pays for benefits.	
1. 32.23 - 1	62 500 C. I I V	
Individual	\$3,500 per Calendar Year	
Family	\$7,000 per Calendar Year	
Deductible waiver		
The Calendar Year in-netv	vork deductible is waived for all of the following eligible health services:	
 Preventive care a 	and wellness	
Family planning services - female contraceptives		
Maximum out-of-po	ocket limit	
Maximum out-of-pocket limit per Calendar Year.		
Individual	\$7,900 per Calendar Year	
Formilia	Ć1E 000 mar Calandar Vasa	
Family	\$15,800 per Calendar Year	

^{*}See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Eligible health	In-network coverage*
services	
Preventive care and	d wellness
Routine physical ex	rams
Performed at a physician's, PCP office	100% per visit
	No deductible applies
Covered persons through age 21:	Subject to any age and visit limits provided for in the comprehensive guidelines supported by the American Academy of Pediatrics/Bright Futures/Health Resources and Services Administration guidelines for children and adolescents.
	For details, contact your physician or Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.

Preventive care immunizations	
Performed in a facility or	100% per visit
at a physician's office	
	No deductible applies
	Subject to any age and visit limits provided for in the comprehensive guidelines
	supported by Advisory Committee on Immunization Practices of the Centers for
	Disease Control and Prevention.
	For details, contact your physician or Member Services by logging onto your Aetna
	Navigator® secure member website at www.aetna.com or calling the number on
	your ID card.
Well woman preven	tive visits
routine gynecologic	al exams (including pap smears)
Performed at a	100% per visit
physician's, PCP,	
obstetrician (OB),	No deductible applies
gynecologist (GYN) or	
OB/GYN office	
Maximums	Subject to any age limits provided for in the comprehensive guidelines supported
	by the Health Resources and Services Administration.

Preventive screening and counseling services	
Office visits	100% per visit
 Obesity and/or 	
healthy diet	No deductible applies
counseling	
 Misuse of alcohol 	
and/or drugs	

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

 Use of tobacco 	
products	
 Sexually transmitted 	
infection counseling	
 Genetic risk 	
counseling for breast	
and ovarian cancer	
Obesity and/or healthy	diet counseling maximums:
Maximum visits per 12	26 visits (however, of these, only 10 visits will be allowed under the plan for
months	healthy diet counseling provided in connection with Hyperlipidemia (high
	cholesterol) and other known risk factors for cardiovascular and diet-related
(This maximum applies	chronic disease)*
only to covered persons	
age 22 and older.)	
*Note: In figuring the ma	ximum visits, each session of up to 60 minutes is equal to one visit.
Misuse of alcohol and/	or drugs maximums:
Maximum visits per 12	5 visits*
months	
*Note: In figuring the ma	ximum visits, each session of up to 60 minutes is equal to one visit.
Use of tobacco product	s maximums:
Maximum visits per 12	8 visits*
months	
*Note: In figuring the ma	ximum visits, each session of up to 60 minutes is equal to one visit.
Sexually transmitted in	fection counseling maximums:
Maximum visits per 12	2 visits*
months	
*Note: In figuring the ma	ximum visits, each session of up to 30 minutes is equal to one visit.
Genetic risk counseling	for breast and ovarian cancer maximums:
Genetic risk counseling	Not subject to any age or frequency limitations
for breast and ovarian	
cancer	
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^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Routine cancer scre	enings	
(applies whether pe	rformed at a physician's, PCP, specialist office or facility)	
Routine cancer	100% per visit	
screenings		
	No deductible applies	
Maximums	Subject to any age, family history, and frequency guidelines as set forth in the most current:	
	Evidence-based items that have in effect a rating of A or B in the current	
	recommendations of the United States Preventive Services Task Force; and	
	The comprehensive guidelines supported by the Health Resources and Services Administration.	
	For details, contact your physician or Member Services by logging onto your Aeth Navigator® secure member website at www.aetna.com or calling the number on your ID card.	
Lung cancer screening	1 screening every 12 months*	
maximums		
Important note:		
Any lung cancer screening	gs that exceed the lung cancer screening maximum above are covered under the	
Outpatient diagnostic test	•	
- a apathona araginootio too	9 0000.0	
Prenatal care		
	es (provided by an obstetrician (OB), gynecologist (GYN), and/or	
	es (provided by an obstetrician (Ob), gynecologist (OTN), and/or	
OB/GYN)	T. 2004	
Preventive care services	100% per visit	
only	No deductible cooling	
Important nata:	No deductible applies	
Important note:	aternity and related newborn care sections. They will give you more information on	
coverage levels for mater	,	
coverage levels for mater	mity tare under this plan.	
Comprehensive lact	ation support and counseling services	
Lactation counseling	100% per visit	
services – facility or		
office visits	No deductible applies	
Lactation counseling	6 visits*	
services maximum per		
12 months either in a		
group or individual		
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*Important note:

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Any visits that exceed the lactation counseling services maximum are covered under **Physician** services office visits.

^{*}See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Breast feeding durable medical equipment		
Breast pump supplies	100% per item	
and accessories		
	No deductible applies	
Important note:		
See the Breast feeding dur	rable medical equipment section of the booklet for limitations on breast pump and	
supplies.		
Family planning serv	vices – female contraceptives	
Counseling services		
Female contraceptive	100% per visit	
counseling services		
office visit	No deductible applies	
Contraceptive	2 visits*	
counseling services		
maximum visits per 12		
months either in a group		
or individual setting		
*Important note:		
	contraceptive counseling services maximum are covered under Physician services	
office visits.		
Devices		
Female contraceptive	100% per item	
device provided,	150% pc. ncm	
administered, or	No deductible applies	
removed, by a physician		
during an office visit		
-		
Female voluntary sterilization		
Inpatient	100% per admission	
	No deductible applies	
Outpatient	100% per visit	
	No deductible applies	

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

In-network coverage*	
Physicians and other health professionals	
Physicians and specialists office visits (non-surgical)	
80% (of the negotiated charge) per visit	
80% (of the negotiated charge) per visit	
are not considered preventive care	
Covered according to the type of benefit and the place where the service is received.	
ts	
80% (of the negotiated charge) per visit	
80% (of the negotiated charge) per visit	
ervices	
office visits	
80% (of the negotiated charge) per visit	
80% (of the negotiated charge) per visit	

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Alternatives to ph	Alternatives to physician office visits		
Walk-in clinic visit	ts		
Preventive Care Serv	ices		
Immunizations	100% per visit		
	No deductible applies		
	Subject to any age limits provided for in the comprehensive guidelines supported by Advisory Committee on Immunization Practices of the Centers for Disease		
	Control and Prevention.		
	For details, contact your physician or Member Services by logging onto your Aetna		
	Navigator® secure member website at www.aetna.com or calling the number on your ID card.		
All non preventive ca	All non preventive care services for which cost sharing is not shown above		
All other services	\$35 then the plan pays 100% (of the balance of the negotiated charge) per visit thereafter		
	No deductible applies		
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^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Eligible health	In-network coverage*
services	
Hospital and other	r facility care
Hospital care	
Inpatient hospital	80% (of the negotiated charge) per admission
Alternatives to ho	spital stays
Outpatient surgery	y and physician surgical services
	80% (of the negotiated charge) per visit
Home health care	
Outpatient	80% (of the negotiated charge) per visit
Maximum visits per	60
Calendar Year	
Hospice care	
Inpatient facility	80% (of the negotiated charge) per admission
Maximum days per lifetime	Unlimited
Hospice care	
Outpatient	80% (of the negotiated charge) per visit
Skilled nursing fac	ility
Inpatient facility	80% (of the negotiated charge) per admission
Maximum days per	60
Calendar Year	
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^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Eligible health services	In-network coverage*	Out-of-network coverage*
Emergency services	and urgent care	
Emergency services		
Hospital emergency room	\$500 then the plan pays 80% (of the balance of the negotiated charge) per visit	Paid the same as in-network coverage
Non-emergency care in a hospital emergency room	Not covered	Not covered
receive a bill for the this plan. If the prepaying that amous any payment dispection the bill. A separate hospital emergency room, room, your emergency copayment/pay	deductible, copayment and payment percented difference between the amount billed by covider bills you for an amount above your ent. You should send the bill to the address bute with the provider over that amount. Mutal emergency room copayment/payment percentage of the provider over the same and the provider over the provider over that amount. Mutal emergency room copayment/payment percentage over the percentage will apply.	by the provider and the amount paid by cost share, you are not responsible for listed on your ID card, and we will resolve Take sure the member's ID number is on percentage will apply for each visit to an entering that after a visit to an emergency
Urgent care	,	
Urgent medical care (at a non-hospital free standing facility)	80% (of the negotiated charge) per visit No deductible applies	
Non-urgent use of urgent care provider (at a non-hospital free standing facility)	Not covered	Not covered

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Eligible health services	In-network coverage*	
Specific conditions		
Autism spectrum di	isorder	
Autism spectrum disorder treatment	Covered according to the type of benefit and the place where the service is received	
Applied behavior analysis	Covered according to the type of benefit and the place where the service is received	
All other coverage for dia same as any other illness	gnosis and treatment, including behavioral therapy, will continue to be provided the under this plan	
Birthing center		
Inpatient	80% (of the negotiated charge) per admission	
Diabetic equipment	t, supplies and education	
Diabetic equipment, supplies and education	100% (of the negotiated charge) per item/visit	
	No deductible applies	
Family planning ser	vices - other	
Voluntary sterilizat	ion for males	
Outpatient	80% (of the negotiated charge) per visit	
Maternity and relat	ted newborn care	
Inpatient	80% (of the negotiated charge) per admission	
Delivery services ar	nd postpartum care services	
Performed in a facility or at a physician's office	80% (of the negotiated charge) per visit	
Other prenatal care services	Covered according to the type of benefit and the place where the service is received.	
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^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Mental health treat	ment - inpatient
Inpatient mental health	80% (of the negotiated charge) per admission
treatment	
Inpatient residential	
treatment facility	
Coverage is provided	
under the same terms,	
conditions as any other	
illness.	
Mental health treat	· · · · · · · · · · · · · · · · · · ·
Outpatient mental	80% (of the negotiated charge) per visit
health treatment office	
visits to a physician or	
behavioral health	
provider includes	
telemedicine	
consultation	
Carramana in municidad	
Coverage is provided	
under the same terms,	
conditions as any other illness.	
miless.	
Outpatient mental	80% (of the negotiated charge) per visit
health treatment office	
visits to a physician or	
behavioral health	
provider includes	
telemedicine cognitive	
behavior therapy	
consultation	

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Other outpatient mental	80% (of the negotiated charge) per visit
health treatment	
(includes skilled	
behavioral health	
services in the home)	
Partial hospitalization	
treatment (at least 4	
hours, but less than 24	
hours per day of clinical	
treatment)	
Intensive outpatient	
program (at least 2	
hours per day and at	
least 6 hours per week	
of clinical treatment)	

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Substance related d	isorders treatment - inpatient
Inpatient substance abuse detoxification during a hospital	80% (of the negotiated charge) per admission
confinement	
Inpatient substance abuse rehabilitation	
during a hospital	
confinement	
Inpatient residential	
treatment facility during	
a hospital confinement	
Coverage is provided	
under the same terms,	
conditions as any other	
illness.	
Substance related d	isorders treatment - outpatient: detoxification and rehabilitation
Outpatient substance	80% (of the negotiated charge) per visit
abuse office visits to a	
physician or behavioral	
health provider includes	
telemedicine	
consultation	
Coverage is provided	
under the same terms,	
conditions as any other	
illness.	
Outpatient substance	80% (of the negotiated charge) per visit
abuse office visits to a	80% (of the negotiated charge) per visit
physician or behavioral	
health provider includes	
telemedicine cognitive	
behavioral therapy	
consultations	
Coverage is provided	
under the same terms,	
conditions as any other	
illness.	
Other outpatient	80% (of the negotiated charge) per visit
substance abuse	Solve (or the hegotiated enalge) per visit
services (includes skilled	
•	ı

^{*}See *How to read your schedule of benefits* at the beginning of this schedule of benefits

behavioral health		
services in the home)		
Partial hospitalization		
treatment (at least 4		
hours, but less than 24		
hours per day of clinical		
treatment)		
Intensive outpatient		
program (at least 2		
hours per day and at		
least 6 hours per week		
of clinical treatment)		
•		
Oral and maxillofac	ial treatment (mouth, jaws and te	eeth)
Oral and maxillofacial	80% (of the negotiated charge) per visit	
treatment (mouth, jaws		
and teeth)		
Reconstructive brea	st surgery	
Reconstructive breast	Covered according to the type of benefit	and the place where the service is
surgery	received	
Reconstructive surg	ery and supplies	
Reconstructive surgery	Covered according to the type of benefit	and the place where the service is
	received	
er di la la dil	No. 1 (105 (1111)	No. 1 (No. 105 (no.11)
Eligible health	Network (IOE facility)	Network (Non-IOE facility)
services		
Transplant services	facility and non-facility	
Inpatient hospital	80% (of the negotiated charge) per	Not covered
transplant services	transplant	
Physician services	Covered according to the type of	Not covered
including office visits	benefit and the place where the service	
	is received.	
Eligible health	In-network coverage*	
services		
Treatment of inferti	lity	
Basic infertility		
Basic infertility	Covered according to the type of benefit	and the place where the service is
	received	

^{*}See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Eligible health services	In-network coverage*
Specific therapies ar	nd tests
Outpatient diagnost	
Diagnostic complex	
	80% (of the negotiated charge) per visit
Diagnostic lab work	
	100% (of the negotiated charge) per visit.
	No deductible applies.
Diagnostic radiologi	cal services
	100% of the negotiated charge per visit.
	No deductible applies.
Chemotherapy	
.,	Covered according to the type of benefit and the place where the service is received.
Outpatient infusion	therapy
	Covered according to the type of benefit and the place where the service is received.
Outpatient radiation	n therapy
	Covered according to the type of benefit and the place where the service is received.

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Short-term cardiac and pulmonary rehabilitation services	
Cardiac rehabilitation	
Cardiac rehabilitation	Covered according to the type of benefit and the place where the service is received
Pulmonary rehabilitation	on
Pulmonary rehabilitation	Covered according to the type of benefit and the place where the service is received
Short-term rehabilit	tation services
Short-term rehabilitation	on services (outpatient physical, occupational, speech therapies) combined
with Habilitation thera	py services (outpatient physical, occupational, speech therapies)
	80% (of the negotiated charge) per visit
Maximum visits per Calendar Year	60 visits

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Eligible health services	In-network coverage*
Other services	,
Acupuncture	
Acupuncture	Covered according to the type of benefit and the place where the service is received
Ambulance service	
Ground, air or water ambulance	80% (of the negotiated charge) per visit
Clinical trial therapi	es (experimental or investigational)
Clinical trial therapies	Covered according to the type of benefit and the place where the service is received
Clinical trials (routin	e patient costs)
Clinical trial (routine patient costs)	Covered according to the type of benefit and the place where the service is received
Durable medical eq	uipment (DME)
DME	80% (of the negotiated charge) per item
Hearing aids and ex	ams
Hearing aid exams	80% (of the negotiated charge) per visit thereafter
Hearing aids	80% (of the negotiated charge) per item
Maximum per 36 month period	\$2,500
Non-preventive hea	ring exams
For adults and children	80% (of the negotiated charge) per visit thereafter
Maximum	One exam in any 24 month consecutive period.
Newborn hearing screening and follow-up	80% (of the negotiated charge) per visit thereafter
screening	No deductible applies

^{*}See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Prosthetic devices	
Prosthetic devices	Covered according to the type of benefit and the place where the service is received
Spinal manipulatio	ın
Spinal manipulation	80% (of the negotiated charge) per visit
Maximum visits per Calendar Year	24
Vision care	
Routine vision care	
Routine vision exams	(including refraction)
Performed by a legally qualified	80% (of the negotiated charge) per visit
ophthalmologist or optometrist	No deductible applies
Maximum visits per	1 visit
Calendar Year	

^{*}See *How to read your schedule of benefits* at the beginning of this schedule of benefits

Eligible health	
services*	
Outpatient prescrip	tion drugs
	vices - female contraceptives
Female contraceptives	100% per prescription or refill
that are generic	
prescription drugs:	No deductible applies
• Injectable drugs	
Vaginal rings	
 Transdermal 	
contraceptive	
patches	
Female contraceptives	100% per prescription or refill
that are brand-name	
prescription drugs:	No deductible applies
Injectable drugs	
Vaginal rings	
 Transdermal 	
contraceptive	
patches	
Female contraceptive	100% per prescription or refill
generic devices and	
brand-name devices	No deductible applies
Preventive care dru	gs and supplements
Preventive care drugs	100% per prescription or refill
and supplements filled	
at a pharmacy	No deductible applies

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Risk reducing breast	100% per prescription or refill
cancer prescription	
drugs filled at a	No deductible applies
pharmacy	
Maximums:	Coverage will be subject to any sex, age, medical condition, family history, and frequency guidelines in the recommendations of the United States Preventive Services Task Force. For details on the guidelines and the current list of covered preventive care drugs and supplements, contact Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.
Tobacco cessation	prescription and over-the-counter drugs
Tobacco cessation	\$0 per prescription or refill
prescription drugs and	
OTC drugs filled at a	No deductible applies
pharmacy for each 90	
day supply	
Maximums:	Coverage is permitted for two 90-day treatment regimens only. Any additional treatment regimens will be subject to the cost sharing in your schedule of benefits below.
	Coverage will be subject to any sex, age, medical condition, family history, and frequency guidelines in the recommendations of the United States Preventive Services Task Force. For details on the guidelines and the current list of covered tobacco cessation prescription drugs and OTC drugs, contact Member Services by logging onto your Aetna Navigator® secure member website at www.aetna.com or calling the number on your ID card.

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

General coverage provisions

This section provides detailed explanations about the:

- Deductible
- Maximum out-of-pocket limits

that are listed in the first part of this schedule of benefits.

Deductible provisions

The **deductible** may not apply to certain **eligible health services**. You must pay any applicable **copayments/payment percentage** for **eligible health services** to which the **deductible** does not apply.

Individual

This is the amount you owe for in-network **eligible health services** each Calendar Year before the plan begins to pay for **eligible health services**. This Calendar Year **deductible** applies separately to you and each of your covered dependents. After the amount you pay for **eligible health services** reaches the Calendar Year **deductible**, this plan will begin to pay for **eligible health services** for the rest of the Calendar Year.

Family

This is the amount you and your covered dependents owe for in-network **eligible health services** each Calendar Year before the plan begins to pay for **eligible health services**. After the amount you and your covered dependents pay for **eligible health services** reach this family Calendar Year **deductible**, this plan will begin to pay for **eligible health services** that you and your covered dependents incur for the rest of the Calendar Year.

To satisfy this family **deductible** limit for the rest of the Calendar Year, the following must happen:

• The combined **eligible health services** that you and each of your covered dependents incur towards the individual Calendar Year **deductibles** must reach this family **deductible** limit in a Calendar Year.

When this occurs in a Calendar Year, the individual Calendar Year **deductibles** for you and your covered dependents will be considered to be met for the rest of the Calendar Year.

Deductible carryover

Any amounts that you paid for **eligible health services** in the last three months of a Calendar Year that apply toward that year's Calendar Year **deductibles** will also count toward the following year's Calendar Year **deductibles**.

Copayments

Copayment

As it applies to in-network coverage, this is a specified dollar amount or percentage that must be paid by you at the time you receive **eligible health services** from a **network provider**.

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits

Payment percentage

The specific percentage the plan pays for a health care service listed in the schedule of benefits.

Maximum out-of-pocket limits provisions

Eligible health services that are subject to the maximum out-of-pocket limit include prescription drug eligible health services provided under the medical plan outpatient prescription drug plan.

The maximum out-of-pocket limit is the maximum amount you are responsible to pay for copayments/payment percentage and deductibles for eligible health services during the Calendar Year. This plan has an individual and family maximum out-of-pocket limit. As to the individual maximum out-of-pocket limit each of you must meet your maximum out-of-pocket limit separately.

Individual

Once the amount of the **copayments/payment percentage** and **deductibles** you and your covered dependents have paid for **eligible health services** during the Calendar Year meets the individual **maximum out-of-pocket limit**, this plan will pay 100% of the **negotiated charge** for **covered benefits** that apply toward the limit for the rest of the Calendar Year for that person.

Family

Once the amount of the **copayments/payment percentage** and **deductibles** you and your covered dependents have paid for **eligible health services** during the Calendar Year meets this family **maximum out-of-pocket limit**, this plan will pay 100% of the **negotiated charge** for such **covered benefits** that apply toward the limit for the remainder of the Calendar Year for all covered family members.

To satisfy this family **maximum out-of-pocket limit** for the rest of the Calendar Year, the following must happen:

• The family maximum out-of-pocket limit is a cumulative maximum out-of-pocket limit for all family members. The family maximum out-of-pocket limit can be met by a combination of family members with no single individual within the family contributing more than the individual maximum out-of-pocket limit amount in a Calendar Year.

The maximum out-of-pocket limit may not apply to certain eligible health services. If the maximum out-of-pocket limit does not apply to a covered benefit, your copayment/payment percentage for that covered benefit will not count toward satisfying the maximum out-of-pocket limit amount.

Certain costs that you incur do not apply toward the maximum out-of-pocket limit. These include:

- All costs for non-covered services
- All costs for non-emergency use of the emergency room
- All costs incurred for non-urgent use of an urgent care provider

Calculations; determination of benefits provisions

Your financial responsibility for the costs of services will be calculated on the basis of when the service or supply is provided, not when payment is made. Benefits will be pro-rated to account for treatment or portions of stays that occur in more than one Calendar Year. Determinations regarding when benefits are covered are subject to the terms and conditions of the booklet.

^{*}See How to read your schedule of benefits at the beginning of this schedule of benefits