Schedule of benefits

Prepared for:

Employer: Pasadena Independent School District

Contract number: MSA-0838899

Plan name: Aetna Whole HealthSM Memorial Hermann

Accountable Care Network -Open Access Aetna

Select – Plan 5

Schedule of benefits: 3A

Plan effective date: January 1, 2022 Plan issue date: May 6, 2022

Third Party Administrative Services provided by Aetna Life Insurance Company

Schedule of benefits

This schedule of benefits (schedule) lists the **deductibles**, **copayments** or **payment percentage**, if any apply to the **covered services** you receive under the plan. You should review this schedule to become aware of these and any limits that apply to these services.

How your cost share works

- The **deductibles** and **copayments**, if any, listed in the schedule below are the amounts that you pay for **covered services**.
 - For the **covered services** under your medical plan, you will be responsible for the dollar amount
 - For pharmacy benefits where a percentage cost share acts like a copayment, you will be responsible for the percentage amount
- Payment percentage amounts, if any, listed in the schedule below are what the plan will pay for covered services.
- Sometimes your cost share shows a combination of your dollar amount **copayment** that you will be responsible for and the **payment percentage** that your plan will pay.
- You are responsible to pay any **deductibles**, **copayments** and remaining **payment percentage**, if they apply and before the plan will pay for any **covered services**.
- This plan doesn't cover every health care service. You pay the full amount of any health care service you get that is not a **covered service**.
- This plan has limits for some **covered services**. For example, these could be visit, day or dollar limits. They may be:
 - Based on a rolling, 12 month period starting with the date of your most recent visit under this plan
 See the schedule for more information about limits.
- Your cost share may vary if the **covered service** is preventive or not. Ask your **physician** or contact us if you have a question about what your cost share will be.

For examples of how cost share and **deductible** work, go to the *Using your Aetna benefits* section under Individuals & Families at https://www.aetna.com/

Important note:

Covered services are subject to the **deductible**, **maximum out-of-pocket**, limits, **copayment** or **payment percentage** unless otherwise stated in this schedule.

Under this plan, you will:

- 1. Pay your copayment
- 2. Then pay any remaining **deductible**
- 3. Then pay your payment percentage

Your **copayment** does not apply to any **deductible**.

How your deductible works

The **deductible** is the amount you pay for **covered services** each year before the plan starts to pay. This is in addition to any **copayment** or **payment percentage** you pay when you get **covered services** from a **network provider**. This schedule shows the **deductible** amounts that apply to your plan. Once you have met your **deductible**, we will start sharing the cost when you get **covered services**. You will continue to pay **copayments** or **payment percentage**, if any, for **covered services** after you meet your **deductible**.

How your PCP or physician office visit cost share works

You will pay the PCP cost share when you get covered services from any PCP.

How your maximum out-of-pocket works

This schedule shows the **maximum out-of-pocket limits** that apply to your plan. Once you reach your **maximum out-of-pocket limit**, your plan will pay for **covered services** for the remainder of that year.

Contact us

We are here to answer questions. See the *Contact us* section in your booklet.

This schedule replaces any schedule of benefits previously in use. Keep it with your booklet.

Plan features

Deductible

You have to meet your **deductible** before this plan pays for benefits.

Deductible type	In-network
Individual	\$3,500 per year
Family	\$7,000 per year

Deductible waiver

There is no in-network **deductible** for the following **covered services**:

- Preventive care
- Family planning services female contraceptives

Maximum out-of-pocket limit

Includes the deductible.

Maximum out-	In-network	
of-pocket type		
Individual	\$7,900 per year	
Family	\$15,800 per year	

General coverage provisions

This section explains the **deductible**, **maximum out-of-pocket limit** and limitations listed in this schedule.

Deductible provisions

In-network covered services will apply only to the in-network deductible.

The **deductible** may not apply to some **covered services**. You still pay the **copayment** or **payment percentage**, if any, for these **covered services**.

Individual deductible

You pay for **covered services** each year before the plan begins to pay. This individual **deductible** applies separately to you and each covered dependent. After the amount paid reaches the individual **deductible**, this plan starts to pay for **covered services** for the rest of the year.

Family deductible

You pay for **covered services** each year before the plan begins to pay. After the amount paid for **covered services** reaches this family **deductible**, this plan starts to pay for **covered services** for the rest of the year. To satisfy this family **deductible** for the rest of the year, the combined **covered services** that you and each of your covered dependents incur toward the individual **deductible** must reach this family **deductible** in a year. When this happens in a year, the individual **deductibles** for you and your covered dependents are met for the rest of the year.

Deductible carryover

Any amounts that you paid for **covered services** in the last 90 days of a year that apply toward that year's **deductible** will also count toward the following year's **deductible**.

Copayment

This is a flat fee you pay for certain visits or **covered services**. A copay can be a dollar amount or percentage. This is in addition to any out-of-pocket costs you have to pay to meet your **deductible**, if you have one.

Payment Percentage

This is the percentage of the bill you pay after you meet your **deductible**. This is in addition to any out-of-pocket costs you have to pay to meet your **deductible**, if you have one.

Maximum out-of-pocket limit

The maximum out-of-pocket limit is the most you will pay per year in copayments, payment percentage and deductible, if any, for covered services. Covered services that are subject to the maximum out-of-pocket limit include those provided under the medical plan and the outpatient prescription drug plan.

Individual maximum out-of-pocket limit

- This plan may have an individual and family **maximum out-of-pocket limit**. As to the individual **maximum out-of-pocket limit**, each of you must meet your **maximum out-of-pocket limit** separately.
- After you or your covered dependents meet the individual maximum out-of-pocket limit, this plan will
 pay 100% of the eligible charge for covered services that would apply toward the limit for the rest of the
 year for that person.

Family maximum out-of-pocket limit

After you or your covered dependents meet the family **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered services** that would apply toward the limit for the remainder of the year for all covered family members. The family **maximum out-of-pocket limit** is a cumulative **maximum out-of-pocket limit** for all family members.

To satisfy this **maximum out-of-pocket limit** for the rest of the year, the following must happen:

- The family maximum out-of-pocket limit is met by a combination of family members
- No one person within a family will contribute more than the individual **maximum out-of-pocket limit** amount in a year

If the **maximum out-of-pocket limit** does not apply to a **covered service**, your cost share for that service will not count toward satisfying the **maximum out-of-pocket limit** amount.

Certain costs that you have do not apply toward the **maximum out-of-pocket limit**. These include:

- All costs for non-covered services which are identified in the booklet and the schedule
- Costs for non-emergency use of the emergency room
- Costs for non-urgent use of an urgent care provider

Your financial responsibility and decisions regarding benefits

We base your financial responsibility for the cost of **covered services** on when the service or supply is provided, not when payment is made. Benefits will be pro-rated to account for treatment or portions of **stays** that occur in more than one year. Decisions regarding when benefits are covered are subject to the terms and conditions of the booklet.

Outpatient prescription drug maximum out-of-pocket limit provisions

Covered services that are subject to the **maximum out-of-pocket limit** include **covered services** provided under the medical plan and the **prescription** drug plan.

The maximum out-of-pocket limit is the most you will pay per year in copayments, payment percentage and deductible, if any, for covered services. This plan may have an individual and family maximum out-of-pocket limit.

Covered services

Acupuncture

Description	In-network
Acupuncture	Covered based on type of service and where it is received

Ambulance services

Description	In-network
Emergency services	80% per trip after deductible
Description	In-network
Non-emergency services	80% per trip after deductible

Applied behavior analysis

Description	In-network
Applied behavior analysis	Covered based on type of service and where it is received

Behavioral health

Mental health disorders treatment

Coverage provided is the same as for any other illness

Description	In-network
Inpatient services-room	80% per admission after deductible
and board	
including residential	
treatment facility	

Description	In-network
Outpatient office visit to	80% per visit after deductible
a physician or	
behavioral health	
provider	
Physician or behavioral	80% per visit after deductible
health provider	
telemedicine	
consultation	
Outpatient mental	Covered based on type of service and provider from which it is received
health disorders	
telemedicine cognitive	
therapy consultations by	
a physician or	
behavioral health	
provider	

Substance related disorders treatment

Includes detoxification, rehabilitation and residential treatment facility

Coverage provided is the same as for any other illness

Description	In-network
Inpatient services-room	80% per admission after deductible
and board during a	
hospital stay	

Description	In-network
Outpatient office visit to	80% per visit after deductible
a physician or	
behavioral health	
provider	
Physician or behavioral	80% per visit after deductible
health provider	
telemedicine	
consultation	
Outpatient telemedicine	Covered based on type of service and provider from which it is received
cognitive therapy	
consultations by a	
physician or behavioral	
health provider	

Clinical trials

Description	In-network
Experimental or	Covered based on type of service and where it is received
investigational therapies	
Routine patient costs	Covered based on type of service and where it is received

Diabetic services, supplies, equipment, and self-care programs

Description	In-network
Diabetic services	Covered based on type of service and where it is received
Diabetic supplies	Covered based on type of service and where it is received
Diabetic equipment	Covered based on type of service and where it is received
Diabetic self-care	Covered based on type of service and where it is received
programs	

Diagnostic follow-up care related to newborn hearing screening

Description	In-network
Diagnostic follow-up	Depending upon where the covered service is provided, benefits will be the same
care related to newborn	as those stated under each covered service category in this <i>Schedule of benefits</i>
hearing screening	

Durable medical equipment (DME)

Description	In-network
DME	80% per item after deductible

Emergency services

Description	In-network	Out-of-network
Emergency room	\$500 then the plan pays 80% per visit after deductible	Paid same as in-network

Non-emergency care in	Not covered	Not covered
a hospital emergency		
room		

Emergency services important note:

- Out-of-network providers do not have a contract with us. The provider may not accept payment of your cost share as payment in full. You may receive a bill for the difference between the amount billed by the provider and the amount paid by the plan. If the provider bills you for an amount above your cost share, you are not responsible for payment of that amount. You should send the bill to the address on your ID card and we will resolve any payment issue with the provider. Make sure the member ID is on the bill.
- In the case of a surprise bill from an out-of-network provider, where you had no control of their
 participation in your covered services, you will pay the same cost share you would have if the covered
 services were received from a network provider. The cost share will be based on the median contracted
 rate. Contact us immediately if you receive such a bill.
- If you are admitted to the **hospital** for an inpatient **stay** right after you visit the emergency room, you will not pay your emergency room cost share if you have one. You will pay the inpatient **hospital** cost share, if any.

Foot orthotic devices

Description	In-network
Orthotic devices	80% per item after deductible

Hearing aids

Description	In-network
Hearing aids	80% per item after deductible

Limit	One per ear every 36 months
Limit	\$2,500

Hearing exams

Description	In-network
Hearing exams	Covered based on type of service and where it is received
Visit limit	1 visit every 24 months

Home health care

A visit is a period of 4 hours or less

In-network
6 per visit after deductible
ý 0

Visit limit per year	60
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Home health care important note:

Intermittent visits are periodic and recurring visits that skilled nurses make to ensure your proper care. The intermittent requirement may be waived to allow for coverage for up to 12 hours with a daily maximum of 3 visits.

Hospice care

Description	In-network
Inpatient services -	80% per admission after deductible
room and board	

Description	In-network
Outpatient services	80% per visit after deductible

Limit per lifetime	unlimited
Limit per metime	diminited

Hospice important note:

This includes part-time or infrequent nursing care by an R.N. or L.P.N. to care for you up to 8 hours a day. It also includes part-time or infrequent home health aide services to care for you up to 8 hours a day.

Hospital care

Description	In-network
Inpatient services -	80% per admission after deductible
room and board	

Infertility services

Basic infertility

Description	In-network
Treatment of basic	Covered based on type of service and where it is received
infertility	

Maternity and related newborn care

Includes complications

The cost share and **deductible** amount for newborns is waived for nursery charges during the newborn's initial routine **stay**. The nursery charges will apply for non-routine facility **stays**.

Description	In-network
Inpatient services –	80% per admission after deductible
room and board	
Services performed in	80% per visit after deductible
physician or specialist	
office or a facility	
Other services and	80% after deductible
supplies	

Maternity and related newborn care important note:

Any cost share collected applies only to the delivery and postpartum care services provided by an OB, GYN or OB/GYN. Review the *Maternity* section of the certificate. It will give you more information about coverage for maternity care under this plan.

Nutritional support

Description	In-network
Nutritional support	Covered based on type of service and where it is received

Oral and maxillofacial treatment (mouth, jaws and teeth)

Description	In-network	
Treatment of mouth,	Covered based on type of service and where it is received	
jaws and teeth		

Outpatient surgery

Description	In-network
At hospital outpatient	80% per visit after deductible
department	

Physician and specialist services

Physician services-general or family practitioner

Description	In-network
Physician office hours	80% per visit after deductible
(not-surgical, not	
preventive)	

Description	In-network
Physician telemedicine	80% per visit after deductible
consultation	

Description	In-network
Physician visit during	80% per visit after deductible
inpatient stay	

Specialist

Description	In-network
Specialist office hours (not surgical, not	80% per visit after deductible
preventive)	
Specialist surgical	80% per visit after deductible
services	

Specialist

Description	In-network
Specialist telemedicine	80% per visit after deductible
consultation	

All other services not shown above	
Description	In-network
All other services	80% per visit after deductible

Preventive care

Description	In-network
Preventive care services	100% per visit, no deductible applies
Breast feeding	100% per visit, no deductible applies
counseling and support	
Breast feeding	6 visits in a group or individual setting
counseling and support	and the state of t
limit	Visits that exceed the limit are covered under the physician services office visit
Breast pump,	Electric pump: 1 every 3 years
accessories and supplies	
limit	Manual pump: 1 per pregnancy
	Pump supplies and accessories: 1 purchase per pregnancy if not eligible to
	purchase a new pump
Breast pump waiting	Electric pump: 3 years to replace an existing electric pump
period	
Counseling for alcohol or	100% per visit, no deductible applies
drug misuse	
Counseling for alcohol or	5 visits/12 months
drug misuse visit limit	1000/
Counseling for obesity,	100% per visit, no deductible applies
healthy diet Counseling for obesity,	Age 22 and older: 26 visits per 12 months, of which up to 10 visits may be used for
healthy diet visit limit	healthy diet counseling.
Counseling for sexually	100% per visit, no deductible applies
transmitted infection	100% per visit, no deddetible applies
Counseling for sexually	2 visits/12 months
transmitted infection	1.0.10,
visit limit	
Counseling for tobacco	100% per visit, no deductible applies
cessation	
Counseling for tobacco	8 visits/12 months
cessation visit limit	
Family planning services	100% per visit, no deductible applies
(female contraception	
counseling)	
Family planning services	Contraceptive counseling limited to 2 visits/12 months in a group or individual
(female contraception	setting
counseling) limit	1000/
Immunizations	100%, no deductible applies
Immunizations limit	Subject to any age limits provided for in the comprehensive guidelines supported
	by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention
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	For details, contact your physician
Generic preventive care	100%
contraceptives (birth	
control)	
	I .

Preventive care drugs	100%
and supplements	
Preventive care drugs and supplements limit	Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the USPSTF
	For a current list of covered preventive care drugs and supplements or more information, see the <i>Contact us</i> section
Preventive care risk	100%
reducing breast cancer	100%
prescription drugs	
Preventive care risk	Subject to any sex, age, medical condition, family history and frequency guidelines
reducing breast cancer prescription drugs limit	as recommended by the USPSTF
preserve an age mine	For a current list of covered preventive care drugs and supplements or more information, see the <i>Contact us</i> section
Preventive care tobacco	100%
cessation prescription	
and OTC drugs	
Limit	Two 90 day treatments only
Routine cancer	100% per visit, no deductible applies
screenings	
Routine cancer	Subject to any age, family history and frequency guidelines as set forth in the most
screening limits	current:
	Evidence-based items that have a rating of A or B in the current recommendations of the USPSTF
	The comprehensive guidelines supported by the Health Resources and Services Administration
	For more information contact your physician or see the <i>Contact us</i> section
Routine lung cancer	100% per visit, no deductible applies
screening	
Routine lung cancer screening limit	1 screening every 12 months
	Screenings that exceed this limit covered as outpatient diagnostic testing
Routine physical exam	100% per visit, no deductible applies
Routine physical exam	Subject to any age and visit limits provided for in the comprehensive guidelines
limits	supported by the American Academy of Pediatrics/Bright Futures/Health Resources and Services Administration for children and adolescents
	Limited to 7 exams from age 0-1 year; 3 exams every 12 months age 1-2; 3 exams
	every 12 months age 2-3; and 1 exam every 12 months after that age, up to age 22; Unlimited exams every 12 months after age 22
	High risk Human Papillomavirus (HPV) DNA testing for woman age 30 and older limited to 1 every 36 months
Well woman GYN exam	100% per visit, no deductible applies
Well woman GYN exam limit	Subject to any age and visit limits provided for in the comprehensive guidelines supported by the Health Resources and Services Administration

Prosthetic devices

Description	In-network
Prosthetic devices	Covered based on type of service and where it is received

Reconstructive surgery and supplies

Including breast surgery

Description	In-network
Surgery and supplies	Covered based on type of service and where it is received

Short-term rehabilitation services

Cardiac Rehabilitation

Description	In-network
Cardiac rehabilitation	Covered based on type of service and where it is received

Pulmonary Rehabilitation

Description	In-network
Pulmonary	Covered based on type of service and where it is received

Cognitive Rehabilitation

Description	In-network
Cognitive Rehabilitation	Covered based on type of service and where it is received

Physical, occupational and speech therapies

Description	In-network
At the physician office	80% per visit after deductible

Physical, occupational and speech therapies

Description	In-network
Visit limit per year	60

Spinal Manipulation

Description	In-network
At the physician office	80% per visit after deductible

Visit limit per year	24
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Skilled nursing facility

Description	In-network
Inpatient services -	80% per admission after deductible
room and board	
Other inpatient services	80% per admission after deductible
and supplies	

Day limit per year	60
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Tests, images and labs - outpatient

Diagnostic complex imaging services

Description	In-network	
	80% per visit after deductible	

Diagnostic lab work

Description	In-network	
	100% per visit, no deductible applies	

Diagnostic x-ray and other radiological services

Description	In-network
	100% per visit, no deductible applies

Therapies

Chemotherapy

Description	In-network	
Chemotherapy services	Covered based on type of service and where it is received	

Gene-based, cellular and other innovative therapies (GCIT)

Description	In-network (GCIT-designated	Out-of-network
	facility/provider)	(Including providers who are otherwise
		part of Aetna's network but are not
		GCIT-designated facilities/providers)
Services and supplies	Covered based on type of service and	Not covered
	where it is received	

Infusion therapy

Outpatient services

Description	In-network	
	Covered based on type of service and where it is received	

Radiation therapy

Description	In-network
Radiation therapy	Covered based on type of service and where it is received

Respiratory therapy

Description	In-network	
Respiratory therapy	Covered based on type of service and where it is received	

Transplant services

Description	In-network (IOE facility)	
Inpatient services and	80% per transplant after deductible	
supplies		
Physician services	Covered based on type of service and where it is received	

Urgent care services

At a freestanding facility or **provider** that is not a **hospital**

A separate urgent care cost share will apply for each visit to an urgent care facility or provider

Description	In-network	Out-of- network
Urgent care facility	80% per visit after deductible	Not covered
Non-urgent use of an	Not covered	Not covered
urgent care facility or		
provider		

Vision care

Performed by an ophthalmologist or optometrist and includes refraction

Description	In-network
	80% per visit, no deductible applies

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Walk-in clinic

Not all preventive care services are available at a **walk-in clinic**. All services are available from a network **physician**.

Description	Designated network	Non-designated network
Non-emergency services	100% per visit, no deductible applies	\$35 then the plan pays 100% per visit, no deductible applies
Duranation	1000/	
Preventive immunizations	100% per visit, no deductible applies	100% per visit, no deductible applies
Immunization limits	Subject to any age and frequency limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention For details, contact your physician	Subject to any age and frequency limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention For details, contact your physician
Preventive screening	100% per visit, no deductible applies	100% per visit, no deductible applies
and counseling services		
Preventive screening	See the <i>Preventive care services</i> section	See the <i>Preventive care services</i> section
and counseling limits	of the schedule	of the schedule

Important Note:

Designated network provider

A **network provider** listed in the directory under *Best Results for your plan* as a **provider** for your plan.

Non-designated network provider

A **provider** listed in the directory under the *All other results* tab as a **provider** for your plan. See the *Contact us* section if you have questions.

You will pay less cost share when you use a designated network **walk-in clinic provider**. Non-designated network **walk-in clinic providers** are available to you, but the cost share will be at a higher level when these **providers** are used.